



HOW TO SIGN IN AND FORGOT YOUR PASSWORD – RESET YOUR ACCOUNT



Go to your state's TMU@ URL. Please call D&SDT-HEADMASTER at (800)393-8664 if you do not know your state's TMU@ website URL. You can also visit the **D&SDT-HEADMASTER** main web page at www.hdmaster.com. Click on your state, and once on your state's web page, click the **TestMaster Universe (TMU@) Start Page or Login** button.

If you know your email/username and password, follow the instructions below to sign in to your TMU@ account:

The screenshot shows the 'Headmaster LLP' website interface. At the top, it says 'Welcome Maryland NA Testing.' Below this is a green banner with the text: 'Please be aware that D&SDT-HEADMASTER is NOT affiliated with NOR do we endorse any FACETS HEALTH CARE training materials.' The main content area is divided into three columns: 'Learning/Certification', 'Software', and 'Hardware/Networking'. The 'Learning/Certification' column lists various states and testing options. The 'Software' column lists products like 'Assisted Living' and 'Low Testing'. The 'Hardware/Networking' column lists services like 'DT Computer Helena Branch' and 'DT Computer Findlay Branch'. There is also a sidebar on the left with various links and a footer at the bottom with contact information.

Once you have reached your state's TMU@ main screen, and you already know your email/username and password, click **Sign In** and enter your **Email or User ID** and **Password**.

The screenshot shows the 'TMU DEMO' website. At the top right, there is a 'Sign In' button. Below this is a large section titled 'Click Sign In'. Underneath, there is a heading 'How can we help you today?' followed by four icons representing different services: 'Test Dates', 'Search Demo Registry', 'Read FAQ', and 'Applications'. At the bottom of the page, there are three columns of text, each with a 'Sign In' button. The first column is for 'OBSERVERS & TEST SITES', the second for 'INSTRUCTORS & TRAINING PROGRAMS', and the third for 'EMPLOYERS'.



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Sign In

USERNAME OR EMAIL

PASSWORD

REMEMBER ME

[Sign In](#)

[Forgot Your Password?](#)

Enter your
**Username or
Email**

and your
Password

and click
Sign In

This is an example of the screen you will see once you are signed in to your TMU@ account:

TMU DEMO Tests Trainings Employment Downloads Profile Sample

Welcome, Sample!

- Training History**
View your training details and history
[View Your Training History](#)
- Testing History**
View your testing details and history
[View Your Testing History](#)
- Your Profile**
View and update your personal and login information
[Manage Your Profile](#)
- Downloads**
Download instructions, forms, and other documents
[View Downloads](#)
- Employment History**
Manage your employment history
[Your Employment History](#)

Your Certification History

No data found



HOW TO SIGN IN AND FORGOT YOUR PASSWORD – RESET YOUR ACCOUNT



If you do not remember your password, please follow the instructions below.

Forgot your Password and Recover your Account

If you have forgotten your Password or do not know your Password, follow the instructions below to reset it and recover your account.

The image shows a 'Sign In' form with two input fields: 'USERNAME OR EMAIL' and 'PASSWORD'. Below the password field is a 'REMEMBER ME' checkbox and a 'Sign In' button. A blue callout box on the left says 'Click Forgot Your Password?'. A red bracket on the right highlights a link that says 'Forgot Your Password?'.

The image shows a 'Recover Your Account' form. It has two main sections: 'Using your Email Address' and 'Using other Information'. The 'Using your Email Address' section has an 'E-MAIL ADDRESS *' field and a 'Recover Account' button. The 'Using other Information' section has fields for 'LAST 4 OF SSN *', 'DATE OF BIRTH *', 'LAST NAME *', and 'ZIP CODE *', with a 'Recover Account' button at the bottom. A blue callout box at the top says 'Type in your Email Address and click Recover Account'. A red bracket highlights the email field and button. A red dashed bracket highlights the 'Using other Information' section. An arrow points from the 'Recover Account' button in the 'Using other Information' section to the 'Using your Email Address' section.

If you have already updated your demographic information in your account and have forgotten your Password, type in the requested data under Using other Information and click Recover Account.

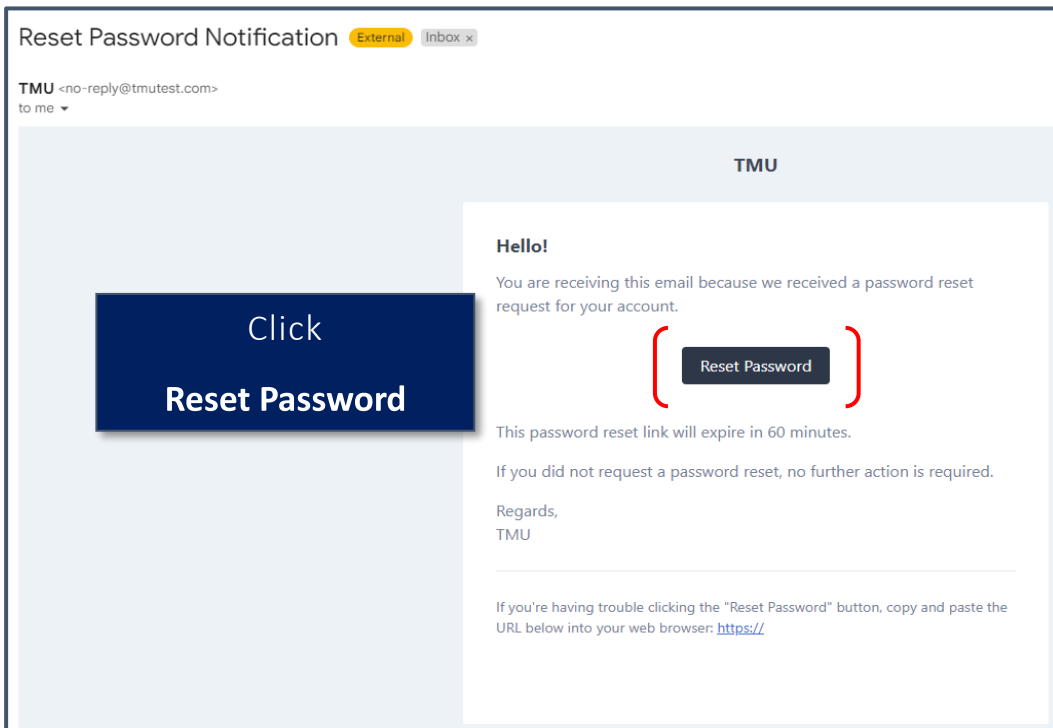


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You will receive the message,
We have e-mailed your password reset link! Please allow a few minutes for the email to be delivered.

This is what the email will look like (check your junk/spam folder for the email):





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Note: If you do not reset your password right away, the link will expire in 60 minutes, and after that time, you will need to request a new link.

Reset Your Password

E-MAIL ADDRESS
sample@sampleemail.com

PASSWORD

CONFIRM PASSWORD

Reset Password

Type in your
Password and
Confirm
Password,
then click
Reset Password

This is an example of the screen you will see once you have reset your password and are signed in to your TMU@ account:

TMU DEMO Tests Trainings Employment Downloads Profile Sample

Welcome, Sample!

Training History
View your training details and history
View Your Training History

Testing History
View your testing details and history
View Your Testing History

Your Profile
View and update your personal and login information
Manage Your Profile

Downloads
Download instructions, forms, and other documents
View Downloads

Employment History
Manage your employment history
Your Employment History

Your Certification History
No data found

NOTE: Please refer to your state’s Candidate Handbook for more detailed information and instructions.

All Candidate Handbooks can be found on the D&SDT-HEADMASTER main web page at www.hdmaster.com, then click on your state.

If you have questions or need assistance, please call D&SDT-HEADMASTER at (888)401-0462 during regular business hours, Monday through Friday, excluding holidays.